

# WHAT HAPPENS NEXT?



## **WHAT HAPPENS AFTER REPORTING CRIME ONLINE?**

We thought you'd never ask!

# 1

### **SUBMIT YOUR REPORT**

- Once you've submitted your online report, you will receive an automated email in response with a receipt code on it. This shows that your submission has been successful, but is not your crime reference number.
- Trained call handlers will screen your report initially to make sure we're the right agency to deal with it. If we're not, they'll redirect it to the right place.

# 2

### **INITIAL ASSESSMENT**

- A more detailed review of your report will happen after the initial screening. Call handlers will input all the information into our systems and issue you with a crime reference number (keep this safe and check your junk email folders). If it's not a crime, they will get in touch and offer advice.

# 3

### **IMU REVIEW**

- If the report requires further investigation, it will be passed to the Investigations Management Unit (IMU). They will decide at this point whether the case needs further investigation, or if the case will have to be closed (if there's not enough evidence / witnesses etc). If it needs investigating, another reference number will be given to you.

# 4

### **OUTCOMES**

- Finally the report will be allocated to an officer or team. They will conduct an initial investigation and contact you to let you know the outcome of their findings. At this point the case will either be closed (if there are no further leads etc) or further investigated.

Visit our website to report a crime: [www.cambs.police.uk/report](http://www.cambs.police.uk/report)